



**Removing Barriers to Donation
by Protecting, Supporting and
Assisting Donors**



NATIONAL LIVER REGISTRY[®]
FACILITATING LIVING DONOR TRANSPLANTS

Donor Assistance Offered Through Liver Donor Shield



Lost Wage Reimbursement

- Reimbursement up to \$2,000/week for up to 12 weeks (reimbursement for weeks 1-6 is automatic, beyond 6 weeks requires approval)
- No financial or income information is required from the recipient, and eligibility is not tied to income for either the donor or the recipient
- SSN or TIN and documentation to support employment and income are required
- All reimbursements are made within approximately 10 business days after submission of proper documentation and confirmation from the transplant center that the surgery has been completed
- Reimbursements to the donor are via ACH to a U.S. bank account maintained in the name of the donor. Bank routing number and account number must be provided for reimbursement†
- Donor will receive 1099 Miscellaneous Income form for wage reimbursement†



Donor Expense Reimbursement

- Donors are eligible for reimbursement of donation-related expenses for travel, lodging and meals for the donor and an accompanying caregiver as well as dependent care (for children or adult dependents of the donor) and pet care costs during the donation process. Total reimbursement is up to a maximum of \$8,000 for these expenses
- Reimbursement for travel and lodging expenses for the donor and a caregiver
 - Covers transportation (taxi, ride share, car rental, parking) mileage (IRS standard mileage rate), lodging and meals

- Receipts are not required for mileage reimbursement (including gas and toll receipts). Other travel related costs will require receipts for reimbursement
- Reimbursement for dependent-care costs for a child or adult dependent of the donor
 - Covers child or adult day care, before- and after-school care, in-home care and summer day camp
 - Receipts are required for dependent care provided by a care facility. If care is provided by an individual and a receipt for services cannot be produced, the donor will be asked to sign an affidavit as part of the reimbursement process
- All post-donation reimbursements are made within approximately 10 business days after submission of receipts
- Reimbursements to the donor are via ACH to a U.S. bank account maintained in the name of the donor. Bank routing number and account number must be provided for reimbursement†



Pet Care Reimbursement

- Covers pet-sitting and kennel expenses



Donor Mentors

- Speak with a living liver donor who can answer questions based on their own experience
- The donor mentor program is free and completely optional



Complication Protection

- For complication-related costs not covered by the donor center, the recipient's insurance, workers' compensation, or disability benefits, Donor Shield will cover the donor's lost wages and expenses
- Covers up to \$2,000 per week in lost wages, with 3 weeks for the initial claim and subsequent weeks submitted 1 week at a time



Legal Support

- Free legal support for issues directly related to liver donation
- Help fighting unlawful employment termination or discrimination by health or life insurance companies

† ACH payment will come from Best Match Corporation.

For the latest information,
please contact your transplant
center or visit our website:

donorshield.com/liver



To see the Liver Donor Shield
Reimbursement Policy,
please visit:

donorshield.com/liverpolicy

